

2020 Credit Control

When it comes to Credit control, our team are always ready and willing to support members who require support or direction with the management of their account. Through the engagement with members and the diligent teamwork, the loan arrears and required provisions are well managed on a £7.5m loan book. We continue to address current and historic bad debt and this diligence has resulted in a 50% reduction in written off debt and 10% increase in recoveries.

Eugene Larkin – Credit Control